



Omda Readiness Live



Unmatched real-time
dispatcher support for
emergency services

Omda Readiness-Live enables dispatchers to make the right decision in real-time with advanced operations modelling and smart recommendations. The solution leverages predictive analytics to assist dispatchers with optimised recommendations for unit deployment in a dynamic environment. Operated from the communications centre, it provides real-time decision support for dispatchers and supervisors in an easy-to-use graphical interface.

Omda



Benefits

- 01 **Enhanced operational efficiency**
Live streamlines dispatch operations by reducing delays and optimising proactive vehicle positioning, leading to faster response times and improved service quality.
- 02 **Reduced mental load**
Support your dispatchers by automating routine tasks and providing clear, data-driven recommendations, allowing them to focus on critical decision-making.
- 03 **Improve patient outcomes**
Save crucial seconds and improve patient outcomes by dispatching faster and assigning the right crew to each incident.
- 04 **Enhanced situational awareness**
Dynamic map views and real-time incident status updates give dispatchers a comprehensive understanding of current situations, enhancing their ability to respond effectively.
- 05 **Increased readiness**
The Look Ahead feature allows dispatchers to anticipate changes, enabling optimal preparation and quick adaptation to evolving situations.
- 06 **Improved compliance**
The solution ensures adherence to dispatch rules and post plans, minimising the risk of human errors and non-compliance, which can lead to regulatory issues or legal liabilities.
- 07 **Playback: Establish the truth**
The integrated Playback functionality offers a robust audit trail, allowing you to visually revisit every vehicle movement and incident on the map. This feature enhances dispatcher training and helps your organisation save valuable time and effort spent on legal cases.



Features

Unrivalled dispatcher support	Deployment	Playback
Dispatchers worldwide rely on Live to reduce mental load and enhance the speed and consistency of their dispatch and deployment decisions.	Receive proactive positioning recommendations for available vehicles to ensure maximum compliance with post plans. There is the option to automate deployments to minimise time and effort in positioning vehicles optimally.	Replay every vehicle movement and incident from any date and time with Live, providing a powerful tool for in-depth analysis, effective training, and robust legal support.
Tailored to your operations	CAD add-on	Real-time view
Live adapts seamlessly to your specific procedures and rules, and also incorporates a finely tuned road network reflecting your organisation's real vehicle driving speeds.	With Live there is no need to overhaul your existing CAD solution. The solution works effectively as an add-on, empowering dispatchers to make quick, high-quality decisions in their dynamic environment.	Monitor vehicle locations, geographical coverage, and incident status in real-time with the dynamic map view, granting dispatchers complete situational awareness. The Post Plan Manager shows available units and compliance status to the post plan, keeping dispatchers fully informed.



Features

Look ahead

Live equips your dispatchers with a predictive view of the system, including projected vehicle locations and statuses, taking anticipated changes into account and displaying them on the map.

Dispatch

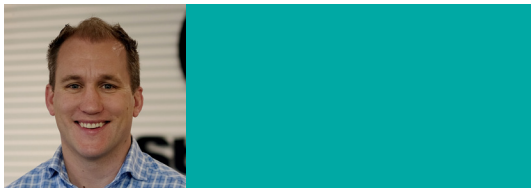
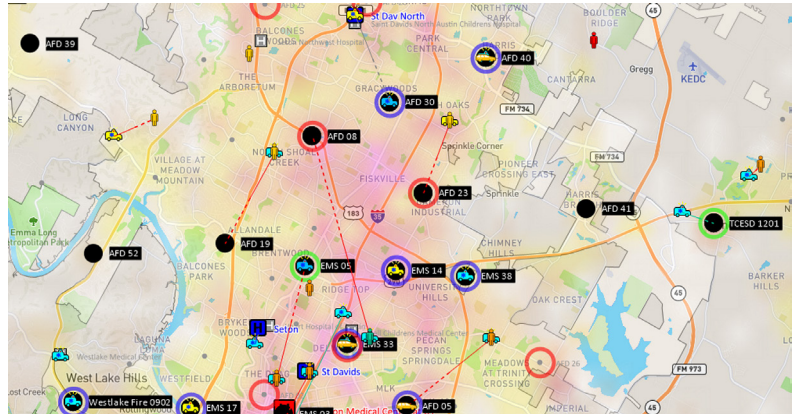
Receive tailored recommendations for the most suitable vehicle assignments based on your organisation's unique business rules. The optional Automatic Dispatch feature can automatically dispatch units to calls, minimising delays and improving response times without user intervention.

Dedicated support

Omda's Customer Success Manager and options for round-the-clock Customer Support ensure total benefit realisation and promote a long-term partnership.



What our customers say about Omda Readiness



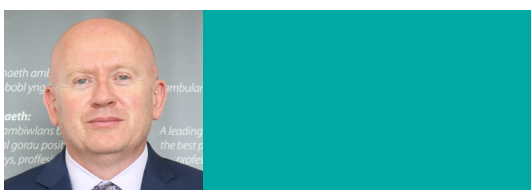
Dave Richards, formerly General Manager of Ambulance Operations, Hato Hone St John, New Zealand

"With Omda Readiness, our new funding approach has been a gamechanger. We modelled several scenarios based on different targets. With these scenarios we could then ask our funders: What do you want us to do? And how would you like to help us achieve it? It has been a lot more effective this time around. We received full funding for one of the scenarios modelled"



Steve West, formerly Director of Planning and Performance, South Central Ambulance Service, United Kingdom

"We get an analysis of the previous week's performance and can start looking at various scenarios. What if we had more cars out there last week? What if we distributed our resources differently? How would that have affected our performance? The weekly performance review acts as the drum beat within the organisation."



Hugh Bennett, Assistant Director of Commissioning and Performance, Welsh Ambulance Services NHS Trust, United Kingdom

"The Omda analysts are independent. It enables them to talk to other parts of the NHS in a way that is not always possible for us. It allows us to step back and present Omda's data as independent and beyond internal politics. That third-party facilitation is remarkably helpful"

Get in touch

Contact Martin Clark and Tef Jansma to learn more about Omda Readiness at martin.clark@omda.com and tef.jansma@omda.com.

Visit omda.com/solutions/emergency to explore Omda's complete suite of systems for managing every aspect of emergency response.

