



Sample AAC Implementation Plan: Employment Setting

Employee: Alex T.

Age: 21

Employment Setting: Cafeteria Assistant

AAC System: Proloquo2Go on iPad

Date: 12/12/2025

Communication Goals:

- Use AAC to request supplies, assistance, or breaks independently
- Greet coworkers and customers using pre-programmed greetings
- Indicate preferences or choices (e.g., food items, work tasks, schedule adjustments)
- Ask clarifying questions or confirm instructions during work tasks

Team Roles:

- Job Coach/Supervisor: Prompt AAC use during tasks, model messages, track progress, provide feedback
- Coworkers: Encourage AAC communication, respond to all attempts, avoid forcing speech-only responses
- Alex: Actively use AAC to communicate needs and choices

Daily Integration Plan:

- Morning Arrival / Check-in: Greet supervisor ("Good morning," "Here")
- Food Prep / Cleaning: Request tools or supplies ("Need gloves," "Need mop," "More trays")
- Customer Interaction: Greet customers ("Hello," "Can I help?")
- Break / Lunch: Request break ("Break now") or choose snack ("Want apple," "Want juice")
- End-of-Shift: Indicate completed tasks ("Done") or provide feedback ("All clean")

Prompting Hierarchy:

1. Wait time (5-10 seconds)
2. Gesture or eye gaze cue
3. Verbal cue
4. Model on device
5. Physical guidance (last resort)

Suggested Workplace Vocabulary:

- Greetings: "Hello," "Good morning," "Goodbye"
- Requests: "Need," "Help," "More," "Done," "Break now"
- Choices: "Apple," "Juice," "Tray," "Gloves," "Mop"
- Task Communication: "Clean," "Wash," "Serve," "Check," "Put away"
- Social / Interaction: "Yes," "No," "Please," "Thank you," "Can I?"