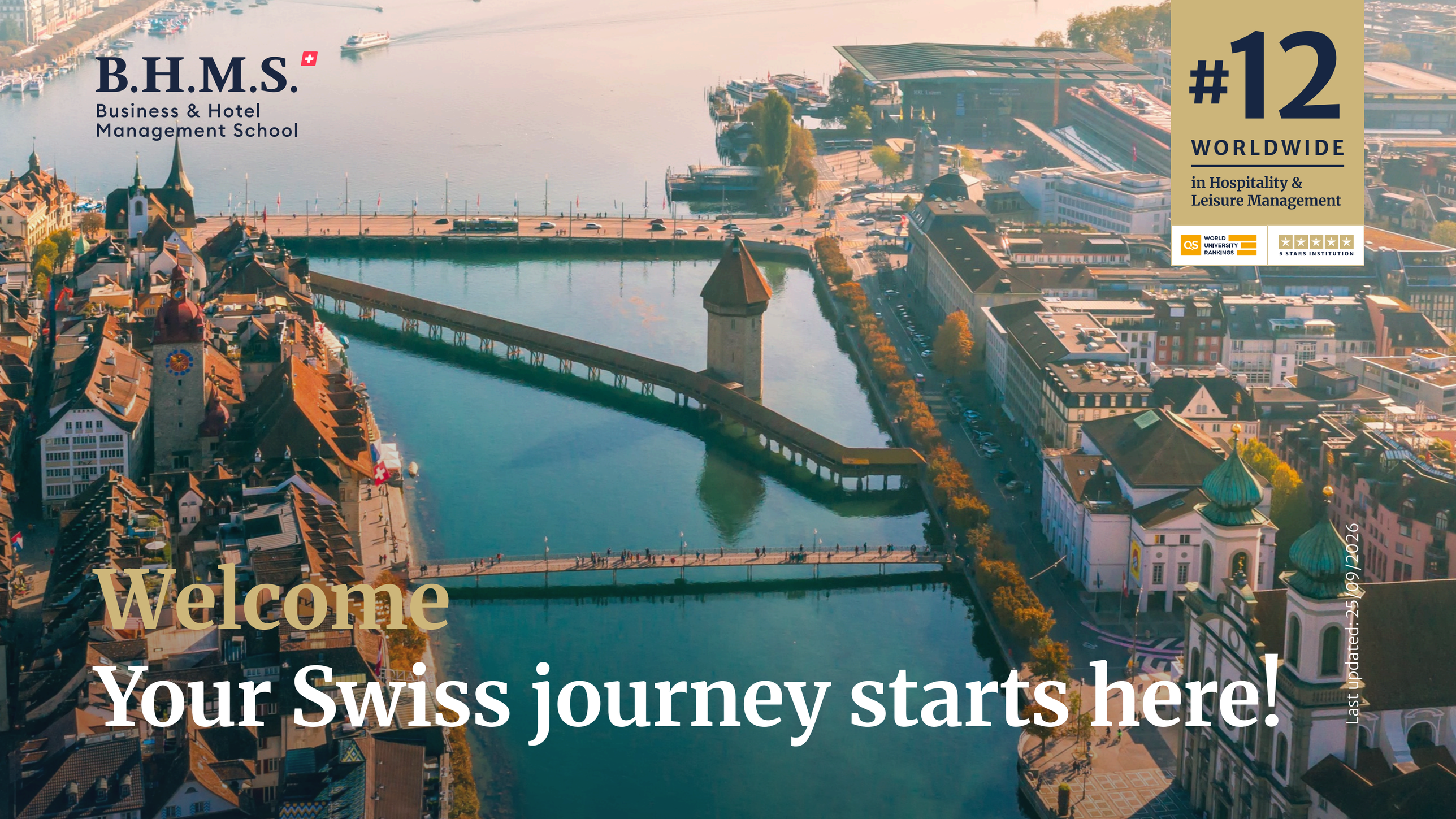


B.H.M.S.
Business & Hotel Management School

#12
WORLDWIDE
in Hospitality & Leisure Management

QS WORLD UNIVERSITY RANKINGS

5 STARS INSTITUTION

Welcome
Your Swiss journey starts here!

Last updated: 25/09/2026

Important Dates to Remember for Lucerne

Official Start Dates 2026	Expected Arrival	Orientation Day
28 September 2026	21–25 September	25 September
16 November 2026	8–12 November	13 November
11 January 2027	4–8 January	8 January
22 February 2027	14–18 February	19 February
5 April 2027	29 March–1 April	2 April
18 May 2027	9–13 May	14 May
28 June 2027	21–24 June	25 June
16 August 2027	8–12 August	13 August

Travel arrangements and arrival



Flights to Switzerland

Please book your flight to Zurich International Airport (ZRH). Once you have made your travel arrangements, please inform us at admission@bhms.ch about your travel details, such as your airline, flight number, arrival date and time (Swiss time).

Airport Pick-Up Service

- Airport pick-up is available at Zurich Airport for new students only.
- Flights should arrive no later than 20:00 (Swiss time). Ideally, we suggest booking flights that arrive by 17:00.
- Arrival details must be sent at least 48 hours in advance.
- Upon prior arrangement students arriving at Geneva or Basel airports must travel at their own expense. The school will meet students at Zurich Altstetten or Lucerne station



After Collecting your Luggage

If you have arranged an airport pick-up, please proceed to the arrivals hall after collecting your luggage and clearing customs. A BHMS staff member holding a BHMS sign will meet you there.

If you cannot find our representative, please call BHMS on +41 41 248 70 70 or ask the staff at the airport information desk for assistance.



Delayed flight or change of travel details?

Please call us immediately on +41 41 248 70 70 if your flight is delayed or your travel details change. We are available 24/7.

Travel Clothes

Dress comfortably for your journey and bring a warm layer for your arrival. For winter arrivals, bring a warm jacket and closed shoes rather than sandals.



We will drive you to our campus

Our team will take you from the airport to your campus accommodation. Journey times may vary depending on traffic.
On arrival, we will help you check in, show you to your room and help you settle in.



Orientation Day



Orientation Day

On Friday before the term start there will be an academic orientation.

You will meet with the dean, as well as key staff members, and will be introduced to your programme and regulations. You will also receive your schedule and guidance on using your online learning platforms.

A separate residential orientation provides you with information about your housing rules, student permit, insurance policy and how to open a bank account.

Business dress is mandatory during orientation and scheduled classes, except where a designated practical uniform is required.



Celebrate your arrival with a feast

Orientation Day ends with a Welcome Dinner prepared by our culinary team. An opportunity to meet your fellow students, get to know staff and celebrate the beginning of your time at BHMS.



City Tour



City Tour
Lucerne

BHMS is located in the very heart of the beautiful city of Lucerne, within walking distance of many well-known locations. City tours are organised by staff members during the afternoons of Welcome Week.



Chapel bridge



Lion monument



Lucerne train station

Personal Finances



Managing your finances

If you have booked the accommodation and meal package, meals are included in your fees according to your package.

As a guide, budget approximately CHF 500 per month for personal expenses such as laundry, mobile phone costs, local travel and leisure activities. Your actual spending will depend on your needs and lifestyle.



Public Transport
Travelcards

We strongly recommend you purchase a Swiss Half Fare Travelcard for CHF 120 a year (CHF 190 for age above 25 years).

With the Half Fare Travelcard, you can travel for half price on all SBB routes and most other railways as well as on boats, postbuses and trams.

Another option is the Night GA Travelcard: Enjoy unlimited travel on most public transportation from 19:00 until 5:00 on weekdays, and until 7:00 on Saturdays, Sundays, and general public holidays for only 99 CHF a year.

Swiss Half Fare Card

GA Night Travelcard



Local Transit

For transportation within Lucerne, you can purchase a subscription from CHF 52.00 per month.

SBB/SwissPass travelcards are also valid for local transit.

Subscriptions

Zones



Culinary Programmes



Your first steps into the kitchen

You will receive your full culinary uniform and a professional Victorinox knife kit during the Orientation and Induction Days.
Your culinary uniform includes:

- Chef's whites (jacket)
- Kitchen trousers
- Safety shoes
- Neck tie

The knife kit is a high-quality Victorinox set, ideal for your culinary training. Our staff will guide you through the fitting and collection process to ensure you are fully prepared for practical classes.



Culinary and Pastry Labs

You will have access to six professional culinary labs:

- Labs 1, 2, and 3 are located at Lakeside Campus
- Labs 4, 5, and 6 are located at Limelight Campus



Lucerne Lakeside Campus

Löwenstrasse 16,
6004 Lucerne

Directions



Limelight Campus

Stadthofstrasse 5
6004 Luzern

Directions

Laundry Facilities



Laundry services

Both campus buildings have laundry facilities, including washing machines, dryers, and clotheslines.

Linen Change
Your linen and towels will be exchanged weekly on a one for one basis at the laundry in Lakeside or City Campus residence buildings.



Staying Healthy



Your insurance cover

Your insurance covers accident, illness, and medical treatment and usually covers a CHF 1’000’000 limit per illness.

You are also covered for assistance in case of medical emergency; transportation, repatriation, evacuation, and first aid care. You are covered worldwide for the duration of the insurance but limited to 30 days per year in the USA, Canada and Japan.

All Swiss health-costs will be refunded through your health insurance policy.



What to bring with you



What to bring with you

You do not need to bring bed linen or towels, as these are provided by BHMS.

Please bring clothing and footwear that meet the dress code for your campus and programme. For practical service classes, you will need a white shirt or blouse and black trousers or a skirt. Check the full dress code before packing to ensure you have all required items.



What to bring with you

You are expected to bring your own laptop or tablet, as well as a study bag to carry your notepads and learning materials. You will be expected to take notes during all lectures!



Dress Code
Female Students

Professional Business Attire

- Dark two-piece business suit (black, dark blue, dark grey or dark brown), plain or pin-striped
- Knee-length skirt or trousers
- Blouse: any colour or discreet pattern, not transparent and without shoulder straps
- Black or natural stockings/tights
- Black or dark plain shoes.
- 1 Nov – 31 Mar: plain leather ankle or knee-length boots permitted
- Plain V-neck jumper over blouse in colder months (suit jacket must still be worn)
- A suit with a blouse or business dress must be worn throughout the year

Not Permitted

- Jeans of any colour
- Mini-skirts / mini-dresses
- Pullovers in place of suit jackets
- Crew or polo neck jumpers in place of blouses
- Over-knee, Doc Martens-style or UGG boots
- Headwear are forbidden indoors except for religious reasons



Dress Code
Male Students

Professional Business Attire

- Dark two-piece business suit (black, dark blue, dark grey or dark brown), plain or pin-striped
- Shirt: any colour or discreet pattern
- Shirt must be fully buttoned including the collar button.
- Tie or bow tie
- Black or dark plain shoes.
- Black socks covering the ankle and above
- Plain V-neck jumper over blouse in colder months (suit jacket must still be worn)
- A suit with a shirt must be worn throughout the year

Not Permitted

- Jeans of any colour
- Shirt without a tie at any time of the year
- Pullovers in place of suit jackets
- Crew or polo neck jumpers in place of blouses
- Headwear are forbidden indoors except for religious reasons



Staying in Touch



Stay Connected

During your stay in Switzerland, you should be able to stay in touch with your friends and parents.

The cheapest way to do so is via Internet as the campuses are fully WLAN enabled.

Mobile phone service

You are also able to purchase a mobile telephone card allowing cheaper calls from your cell phone. Upon arrival you will get a Swiss SIM card with a bonus of CHF 40 for data transfer.



Communicating with staff

During orientation, you will be introduced to all key staff and communication channels.

Stay informed about what is happening on campus through the information screens and on E-Campus.

We will also keep in touch with you via email, WhatsApp and SMS in case of an emergency.



Contact Options

Upon request, parents/sponsors may be provided with a periodical progress report on your performance. This will include your class attendance, academic and professional performance.



We will also communicate with you and your parents/ sponsors if there is a need to discuss important issues and/or we need their help to assist you to progress.

BHMS Lucerne (24/7)

+41 41 248 70 70

BHMS Zurich (business hours)

+41 44 298 17 30

Our Addresses

All of our campuses are easily accessible by public transport and provide a learning environment that allows our students to thrive.



Zurich City Campus

Vulkanstrasse 106,
8048 Zurich
+41 44 298 17 30 (business hours)

Directions



Lucerne City Campus

Gütschstrasse 2/6,
6003 Lucerne
+41 41 248 70 70 (24/7)

Directions



Lucerne Lakeside Campus

Löwenstrasse 16,
6004 Lucerne
+41 41 248 60 74 (24/7)

Directions


B.H.M.S.
powered by Benedict
Your future starts now
We are looking forward
to welcoming you soon!